

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2017 TOTAL	JAN 2016	2016 TOTAL
JIFs RECEIVED	51												51	62	896
JIFs RESPONDED TO	49												49	52	903
Non-Jurisdictional	33												33	33	647
Jurisdictional	12												12	13	174
Variance	1												1	4	39
General Information	2												2	2	25
Potential Violation	1												1	0	18
AVERAGE RESPONSE TIME (in days)	10												10	13	17

TELEPHONE CALLS	261												261	243	4149
WALK-INS	7												7	9	180
WRITE INS/SITE VISITS	1												1	1	30
REFERRALS RECEIVED	31												31	22	493
FOIL REQUESTS RECEIVED	26												26	20	183